



MANAGEMENT | INNOVATION | CONSTRUCTION

www.micprojects.com.au

CAPABILITIES STATEMENT



MIC PROJECTS CAPABILITIES & METHODOLOGIES

With this document we aim to provide you with a comprehensive outline of how we are best equipped to deliver your project to your satisfaction, and we hope, beyond expectations.

Our commitment to you is to honour that promise with cost-effective methods of operation and an unwavering focus on high quality execution of every task.



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ABOUT US



MIC Projects is a born-and-bred Melbourne team with more decades' combined experience than you can poke a spirit level at. Why does it matter where we're from? Because we believe in local, in neighbourhoods and in collaborations that can only come from knowing and having a history with our city.

That's not to say we don't have broad horizons! We've worked with some of the finest architects and interior designers around the country. Having built well-known and much-loved projects for a host of adventurous, stylish and cutting-edge clients, we've got you covered across the board, whether you're in hospitality, retail or other commercial building ventures.

We are a team of experts, proud of our trade backgrounds – we know how to build. With a total commitment to quality craftsmanship, accuracy and timeliness, we always aim to provide a satisfying process for every client, on every project. We love a challenge as much as we love a perfect finish, and our reputation for achieving that is what we work hard to maintain.

Grand visions delivered with exceptional detail.
MIC Projects



CONSTRUCTION

“

Tom and his crew helped us create space that has undoubtedly contributed to the initial success of our business. Attention to detail and a great understanding of our vision characterised their service; I'd recommend MIC Projects to anyone.

- Tom Hogan, Harry & Frankie, Port Melbourne and Fitzroy

We've tackled designs of all shapes and sizes, and are happy to let the results speak for themselves. To become leaders in our field, we've stayed true to our commitments to build quality, act with integrity and pursue continual refinement of skills and improvement of techniques.

MIC Projects is experienced in, but not limited to:

- Demolition and de-fitting
- Structural work
- Specialised shopfront installations
- External and internal cladding systems
- Bespoke joinery
- Custom furniture and upholstery
- Recycled and reclaimed materials
- Feature timber work
- Steel fabrication
- All types of floor finishes
- Feature and decorative lighting solutions
- Commercial kitchens, stainless steel, refrigeration



MANAGEMENT PHILOSOPHY

At MIC our clients are our top priority.

We comprehensively assess each proposal to ensure that the client's desires are clearly established and achievable before plotting the most appropriate course of action by following vital lead times and priority actions.

Our inclusive approach ensures transparent, honest and strong communication with all members of the team including our clients.

We are pro-active rather than re-active to any challenges we may face and keep a calculated focus on planning, decision-making and, of course, quality.

WHAT TO EXPECT

We will be responsive, with immediate updates as you require them, and we will always maintain open, honest lines of communication.

When we are engaged in a new contract, we ensure that the most appropriate and current construction methods and designs are to be utilised.

All tradespeople on the project will be briefed in detail before construction begins, to be sure that the whole team understands your vision.

We will have a robust reporting and planning system in place to support an efficient build and to meet KPIs at every point.

We will always aim to exceed your expectations.

CUSTOMER FOCUS

“

My experience with MIC Projects was very positive. As we had a decent-sized project and a modest budget, we always knew it was going to be tight but Tom fought for every dollar.

His budget was well thought-out and his attention to detail is a strong point, which made the end result so fantastic!

- Rene Spence, Uncle, St. Kilda

We believe that absolute customer satisfaction is one of the most important elements in every project we undertake.

VALUE ENGINEERING

At MIC we pride ourselves on our ability to construct bespoke projects to complement your new business model.

We understand that the build process is just the first step towards an exciting new business venture and as such, provide value engineering to ensure your next project is both functional and cost-effective.

Should a job costing come in higher than your ideal budget allows, we're well-placed to be able to modify designs and source alternative materials in order to still achieve a great-looking, high-quality finish.

Our transparent building process and genuine commitment to close collaboration with clients, designers and tradespeople allows us to work with you towards our common goal – your complete satisfaction.

BUSINESS SYSTEMS INNOVATION & TECHNOLOGY

Our business systems are integrated and streamlined, allowing us to operate efficiently in every aspect of our services and delivery. Importantly, we work in real-time between our office and field staff, ensuring customer service is up-to-date and functionality isn't disrupted.

We also make sure that all our tradespeople are abreast of the latest innovation and technology, and that they utilise only quality, functional materials to meet or exceed industry standards.

SOFTWARE & PRACTICAL PROCESSES

You can count on us to use software and applications that ensure accuracy and ease of communication between us, trades, designers and you.

We use AutoCAD for complex site set-outs, structural drawings, CNC work and laser cutting.

We use Xero for seamless project accounting, Microsoft Office to keep admin smoothly ticking over, and the Adobe Creative Suite to work collaboratively with designers.

Both Dropbox and Google Drive keep everyone seamlessly in the loop.

RESOURCES & TECHNOLOGICAL CAPABILITIES

While we have at our disposal a large network of professional and specialist trades, we also offer a variety of advanced, in-house manufacturing options.

MIC is experienced in creating unique joinery solutions for interiors. By engaging us to deliver your full custom set-up, you can be doubly assured of meeting budgetary constraints, standards of accuracy, and time and quality management.

PROJECT MANAGEMENT

“

They were quick and efficient on a very tight schedule. The finishes were excellent and the overall result of the renovation was amazing. We would highly recommend using Tom and his team for any building work.

- Vanessa and Jesse Gerner, Añada, Fitzroy

Our experience across a variety of different sectors has given us the chance to manage and create projects of all different shapes and styles. Our unwavering focus on quality and customer satisfaction remains the same, no matter the size or scope of the project we undertake.

At MIC the management system we've developed is proven to hit our targets in all fields. We carefully oversee every element of a build, from budgets to time management and quality control, and everything in between.

Our committed team of professionals can be trusted to deliver a product that is not only fully functional but completely compliant, with certification of every element.

OUR TEAM

Led by our Managers, Tom and John, we have an in-house carpentry and joinery team. We also have a stable of expert tradespeople on call who we entrust with our projects' delivery and our reputation. We pride ourselves on these strong relationships – they're with some of Victoria's pre-eminent trade and supply chains. Not only does this ensure that your project is delivered to the highest standard, but it's provided at the best prices available.



Tom Walker Construction Manager

Tom has worked in the building and construction industry for nearly 20 years. A friendly, focused and accomplished construction manager, Tom has the skills, and extensive experience, that ensures that your next project is delivered exactly as you envisaged, on time and on budget.

With a host of unique projects under his belt, in Australia and abroad, Tom honed his skills with some of the UK's biggest construction companies turning his hand to anything from inner-city warehouse conversions to high-end residential work. More recently, he was awarded runner-up in the prestigious Master Builders' Diploma Student of the Year awards, a competition entered while completing a Diploma of Building and Construction at Swinburne University.



John Carta Project Manager

Spend thirty years in building and construction, always 'plan for perfection', and become a consummate expert in practical project planning, management and execution. Done.

From domestic and commercial construction to electrical contracting, John has the skills and know-how to build to the highest standard, with no exceptions. John's pride in his work extends to ensuring all parties involved are not only supremely pleased with the finished product, but also the way the journey unfolded.

Knowing his niche in the fit-out industry, John is ready and committed to delivering your project to a standard at which it will find and hold its own.

KEY PERSONNEL

Professionals and specialists at our disposal include:

Construction & Project Managers
Engineers
Architects & Interior Designers
Building Surveyors
Carpenters
Plasterers
Cabinet Makers & Joiners
Stonemasons

Painters
Metal Fabricators
Glaziers
Flooring Contractors
Mechanical Specialists
Commercial Kitchen Specialists
Tilers
Concreters

Construction Managers

- Site set-out
- Site management
- Structural work
- Work health & safety
- Refurbishments
- New builds
- Job tracking & reporting
- Quality control
- Problem solving
- Team leading

Building Surveyors

- Building permits & inspections
- Fire safety reports
- Building audit reports
- Building & alternative solutions
- Council liaison
- Accessibility access audits

Project Managers

- Time & budget tracking
- Reporting
- Coordination
- Quality assurance
- Work health & safety implementation
- Cost control
- Quantity surveying
- Product research
- Subcontractor & trades selection

Carpenters

- Set out
- Framing
- Panelling
- Feature linings
- Recycled materials
- Decking
- Indoor/outdoor banquettes
- Innovative methodology

Engineers

- Structural
- Lighting
- DDA compliance
- Fire detection systems
- Electrical

Plasterers

- Ornate work
- Decorative cornices & ceiling roses
- Stucco
- Solid plaster
- Grid ceilings
- Acoustic-rated systems
- Fire-rated systems
- Office partitions

Architects and Interior Designers

- Retail
- Hospitality
- Commercial
- Custom lighting design
- Furniture
- 3D rendering
- Planning
- Building permit submissions

Cabinet Makers /Joiners

- Solid timber work
- CNC routing
- Joinery
- Marquetry
- Furniture making
- Feature work
- Upholstery

KEY PERSONNEL (cont).



Stone Masons

- Bench tops
- Wall cladding
- Natural & reconstituted stone
- Brick and block work

Commercial Kitchen Specialists

- Equipment
- Stainless works
- Cool rooms
- Custom refrigeration
- Display units
- International procurement
- Beer systems
- Coffee machines
- Waste management

Plumbers

- Specialised kitchen install
- Specialised gas works
- Trade waste
- Hydraulic design

Mechanical

- Heating & cooling
- Extraction systems
- Design & engineering
- Air balancing

Concreters

- Coloured concrete
- Polished concrete floors
- Slabs & formwork
- Benchtops
- Feature work

Painters

- Decorative finishes
- Wallpaper
- Texture finishes
- Patinas & ageing
- 2-pac
- Wall art
- Signage

Flooring Contractors

- Vinyl work
- Engineered flooring
- Epoxy
- Solid timber
- Carpet
- Rubber
- Terrazzo

Metal / Steel Fabricators

- Shopfronts
- Cladding
- Structural work
- Stainless
- Custom shelving systems & displays
- Custom racking
- Copper & brass work
- Patinas
- Furniture
- Lighting
- Laser cutting
- Powder coating
- Windows & doors

Glaziers

- Clear laminated & toughened glass
- Structural
- Custom displays
- Decorative support systems
- Colourback glass
- Mirrors
- Feature displays
- Lead lighting
- Balustrades

Tilers

- Mosaic
- Epoxy
- Terrazzo
- Ceramic
- Porcelain
- Natural stone



COMPANY POLICY

WORK HEALTH & SAFETY

These are the tenets of our everyday work and processes:

- Ensure all tradespeople understand the task and vision of the project before commencing work.
- Engage in honest, timely and collaborative communication with clients.
- Maintain tidy work zones and a professional attitude.
- Provide and maintain a safe working environment for all employees by ensuring appropriate work conditions, practices and procedures are understood and adhered to.
- Educate safety awareness at every level of the company and set clear and achievable standards for all personnel to follow.

We have a no-compromise attitude when it comes to WH&S. Not only do we strictly adhere to our statutory obligations, our approach to safety and wellbeing on our worksites is to exceed them.

In our commitment to this, we have established work practices that reduce risk, proactively identify and avoid vulnerabilities, increase confidence and protection, and keep WH&S costs down.

For some examples, we have certified first-aid practitioners on-site; we keep registers of site attendees and visitors; regular on-site meetings are held to continually assess the site; we have a zero-tolerance drug and alcohol policy; all plant operators are up-to-date ticketed; we have a clean site policy.

We're serious about WH&S and if there's anything else you need to know, we're always available to discuss and explain it.

ENVIRONMENTAL SUSTAINABILITY

Due care for the environment is essential and we always consider how we can possibly minimise our impact.

We regularly assess our processes and activities in this light and enjoy integrating sustainable practices and products into them. We have at our disposal efficient systems and renewable resources and work with clients to recommend and implement these in all aspects of construction and operations where possible.

We're proud to say that we aim to raise the bar and set a new standard in the building industry – and we make it our corporate responsibility.

COMMUNITY AWARENESS

Giving back to local and international communities is important to the team at MIC. We are proud sponsors of New Beginnings Cambodia which helps to provide the much-needed resources and security to facilitate the development and maintenance of secure housing, educational and medical facilities for underprivileged families and orphaned children in Cambodia.

If you would like to have a look at the fantastic work Norm Clark and his team are doing please go to: www.newbeginningscambodia.com.

We are constantly working to ensure our projects have a positive effect for members of the local community, and are always willing to listen to their proposals, too.

THE FINAL WORD



MIC Projects is unrelentingly committed to ensuring every project that we take on is delivered to the highest standard, on-time and on-budget.

This document should provide you with a comprehensive overview of our capabilities, but there's nothing like a conversation to be sure that we're completely on the same page.

We welcome the opportunity to hear about your project, offer some examples or explanations of the finer MIC details and render an outcome that exceeds your expectations.

Please contact hello@micprojects.com.au or +61 3 9088 2030.